

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968825	(X3) DATE SURVEY COMPLETED 11/21/2017
NAME OF PROVIDER OR SUPPLIER CRISTAL PALACE RESORT PB LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 1881 PALM BAY RD NE PALM BAY, FL 32905	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An Extended Congregate Care (ECC) monitoring visit was conducted on _____, 2017. Cristal Palace Resort, license #12660, had deficiencies at the time of the visit.

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on personnel record reviews and interview, the facility failed to ensure 1 of 4 sampled staff (B) received the required in-service training within 30 days of hire.

Findings:

Personnel record review for staff B, a resident caregiver, revealed a hire date of _____.

The record did not contain documented evidence to indicate staff B received a minimum of 1 hour in-service training that covered the following topics:

1. Reporting major and adverse incidents.
2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.
3. Resident rights in an assisted living facility.
4. Recognizing and reporting resident _____, neglect, and _____, and the facility's resident elopement response policies and procedures, as required.

During a phone interview with the administrator on _____ at 12:04 pm, she said staff B did not receive the trainings.

Class III

0090 - Training - _____ - 58A-5.0191(11) FAC

Based on personnel record reviews and interview the facility failed to ensure 1 of 3 sampled staff (B) received at least one hour of training on the facility's policies and procedures regarding _____ (_____) within 30 days of employment.

Findings:

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The record did not contain documented evidence to indicate staff B received at least one hour of training on the facility's policies and procedures regarding , as required.

During a phone interview with the administrator on at 12:04 pm, she said staff B did not receive the training.

Class III