

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>AL11968825</b>	(X3) DATE SURVEY COMPLETED  <b>01/03/2018</b>
NAME OF PROVIDER OR SUPPLIER  <b>CRISTAL PALACE RESORT PB LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1881 PALM BAY RD NE PALM BAY, FL 32905</b>	

SUMMARY STATEMENT OF DEFICIENCIES  
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 - Initial Comments**

Complaint investigation #2017011948 was conducted on \_\_\_\_\_, 2018. Cristal Palace Resort PB LLC, license #12660, had deficiencies at the time of the investigation.

**D125 - Fiscal - Surety Bonds - 429.27(2) FS; 58A-5.021(3) FAC**

Based on record reviews and interviews, the facility failed to purchase a surety bond for two residents (#2 and #6) who the facility served as representative payee for their social security incomes.

Findings:

Record review for resident #2 revealed a letter from the Social Security Administration (SSA) that was dated on \_\_\_\_\_. The letter indicated the facility was chosen as her representative payee. Review of the \_\_\_\_\_ 2017 and \_\_\_\_\_ 2017 Social Security checks for resident #2 revealed the facility was listed as the payee on the checks.

Record review for resident #6 revealed a letter from the SSA that was dated on \_\_\_\_\_. The letter indicated the facility was chosen as her representative payee. Review of the \_\_\_\_\_ 2017, \_\_\_\_\_ 2017, and \_\_\_\_\_ 2017 Social Security checks for resident #6 revealed the facility was listed as the payee on the checks.

On \_\_\_\_\_ at 12:25 pm, the administrator said the facility had a surety bond and the facility owner would fax the documentation to the facility.

On \_\_\_\_\_ at 1:25 pm, the administrator had not yet provided proof of a surety bond. She said it was not received via fax. She was provided the opportunity to email the proof on \_\_\_\_\_. An email was not received.

During a phone interview with the administrator on \_\_\_\_\_ at 10:50 am, she said she was unable to provide documentation to indicate the facility obtained a surety bond, as required.

**D181 - Emergency Plan Approval - 58A-5.026(2) FAC**

Based on record reviews and interview, the facility failed to provide documentation to indicate its emergency management plan was submitted for review and approval to the local emergency management agency.

Findings:

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Review of facility records did not include documentation to indicate the facility submitted its emergency management plan for review and approval to the local emergency management agency.

During a phone interview with the administrator on \_\_\_\_\_ at 10:50 am, a request was made to review the approval letter for the plan. The administrator said she would email the document.

On \_\_\_\_\_ at 3 pm, the document had not been received.

Class III