

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>AL11964663</b>	(X3) DATE SURVEY COMPLETED  <b>01/16/2018</b>
NAME OF PROVIDER OR SUPPLIER <b>BROOKDALE FORT MYERS LAKES PARK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>14521 LAKEWOOD BOULEVARD FORT MYERS, FL 33919</b>	

SUMMARY STATEMENT OF DEFICIENCIES  
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 - Initial Comments**

An unannounced complaint survey for CCR#2017017258 was conducted on \_\_\_\_\_ at Brookdale Fort Myers Lakes Park, an assisted living facility (license #9183) in Fort Myers, Florida.

The complaint survey had 1 allegation, of which 1 was substantiated.

The following is description of the deficiency.

**0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS**

Based on complainant, resident, and staff interviews and observation, the facility failed to honor residents' rights for a clean and decent living environment. Eight (Resident #6, #7, #9, #11, #13, #14, #15, and #16) of sixteen residents' \_\_\_\_\_ observed were unclean.

The findings included:

During an interview on \_\_\_\_\_ at 4:55 p.m., the complainant said the facility is "very dirty." The complainant had to clean their family member's \_\_\_\_\_ a regular basis because the facility did not do a good job.

On \_\_\_\_\_ a tour of the facility was conducted with the Sales Manager. During this tour the following were observations were made:

\* The carpets in \_\_\_\_\_ of Residents #6, #9, #11, #13, #14 and #16's were dirty and stained.

\* Resident #6's \_\_\_\_\_ debris on his carpet showing it was not vacuumed. His walls had many scratches and gouges. His trash bin had brown substance throughout it. His wheelchair was dirty with dust, dirt and food particles.

During this observation at 9:55 a.m., the Sales Manager said the scratches and gouges are from Resident #6's wheelchair.

On \_\_\_\_\_ at 10:00 a.m., Resident #7 said her commode overflowed yesterday and she had water in her \_\_\_\_\_ part of her \_\_\_\_\_. She asked the staff to clean her floors but it has not been done as of yet.

Observation on \_\_\_\_\_ showed Resident #9's commode had brown substance both inside and outside of it. There was brown substance on the \_\_\_\_\_. There was an ant hill on the threshold of the \_\_\_\_\_

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several ants crawling around the hill.

Observation on            showed Resident #15's            a strong            odor throughout the apartment.  
Observation showed his bed sheets were wet.

On            at 11:00 a.m., the Sales Manager confirmed these observations.

Class III