

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964663	(X3) DATE SURVEY COMPLETED 01/16/2018
NAME OF PROVIDER OR SUPPLIER BROOKDALE FORT MYERS LAKES PARK	STREET ADDRESS, CITY, STATE, ZIP CODE 14521 LAKEWOOD BOULEVARD FORT MYERS, FL 33919	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for CCR#2017017258 was conducted on _____ at Brookdale Fort Myers Lakes Park, an assisted living facility (license #9183) in Fort Myers, Florida.

The complaint survey had 1 allegation, of which 1 was substantiated.

The following is description of the deficiency.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on complainant, resident, and staff interviews and observation, the facility failed to honor residents' rights for a clean and decent living environment. Eight (Resident #6, #7, #9, #11, #13, #14, #15, and #16) of sixteen residents' _____ observed were unclean.

The findings included:

During an interview on _____ at 4:55 p.m., the complainant said the facility is "very dirty." The complainant had to clean their family member's _____ a regular basis because the facility did not do a good job.

On _____ a tour of the facility was conducted with the Sales Manager. During this tour the following were observations were made:

* The carpets in _____ of Residents #6, #9, #11, #13, #14 and #16's were dirty and stained.

* Resident #6's _____ debris on his carpet showing it was not vacuumed. His walls had many scratches and gouges. His trash bin had brown substance throughout it. His wheelchair was dirty with dust, dirt and food particles.

During this observation at 9:55 a.m., the Sales Manager said the scratches and gouges are from Resident #6's wheelchair.

On _____ at 10:00 a.m., Resident #7 said her commode overflowed yesterday and she had water in her _____ part of her _____. She asked the staff to clean her floors but it has not been done as of yet.

Observation on _____ showed Resident #9's commode had brown substance both inside and outside of it. There was brown substance on the _____. There was an ant hill on the threshold of the _____

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several ants crawling around the hill.

Observation on showed Resident #15's a strong odor throughout the apartment.
Observation showed his bed sheets were wet.

On at 11:00 a.m., the Sales Manager confirmed these observations.

Class III