

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11953284	(X3) DATE SURVEY COMPLETED 05/11/2018
NAME OF PROVIDER OR SUPPLIER SAVANNAH COURT OF MAITLAND	STREET ADDRESS, CITY, STATE, ZIP CODE 1301 W. MAITLAND BLVD MAITLAND, FL 32751	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
<p>0000 - Initial Comments</p> <p>A Complaint investigation #2018001420 was conducted on ... Savannah Court of Maitland Assisted Living Facility, License #8447 had deficiencies at the time of the visit.</p> <p>0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)</p> <p>Based on medication observations, Medication Observation record (MOR) and interview the facility failed to ensure when unlicensed staff provided assistance with the self-administration of medications, they staff followed the appropriate procedure at all times.</p> <p>Findings:</p> <p>On ... at 10:20 AM staff A was observed at the medication cart placing pills from their containers in a small cup. After finishing, she placed all of the packages back in the locked medication cart. Resident #3 was standing in the doorway waiting for her medications. Staff A handed the small cup to the resident and she took them.</p> <p>Review of the MOR revealed there were already initialed in the spaces for each medication. The MOR was already signed for the medications.</p> <p>Staff A stated at the time she would sign the MOR when she pulled the medications, She said she was not aware she had to read all of the labels to the resident and sign the MOR after the medications were taken.</p> <p>Staff A did not follow the proper steps when she assisted the residents with medications, she did not in the presence of the resident, read the label, open the container, remove the prescribed amount of medication from the container and after observing the resident take the medications update the MOR.</p> <p>Class III</p> <p>0078 - Staffing Standards - Staff - 58A-5.019(2) FAC</p> <p>Based on observations and interview the facility staff performed duties that were not consistent with their level of education, training, preparation, and experience in that unlicensed personnel administered medications to 1 of 1 sampled residents (#3) who was ... through a ...</p>		

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Findings:

Observations on at approximately 10 AM revealed resident #3 was sitting in her Resident #3 was asked at the time how long she had resided at the facility. She stated she had just moved in over the weekend.

Further observation on at 10:15 AM during the medication pass, revealed staff B who was an unlicensed staff (not a nurse) came into the the vial of 0.5 milligrams (mg) /2 Milliliters (ML) that resident #3 was to inhale 1 unit dose via twice daily. The staff was observed opening the vial and placing the medication in the and hand the mask to the resident to place on face. Staff B turned on the machine for resident #3.

On at 10:20 AM, the resident care director stated she was not aware that the unlicensed staff could not administer the medication through the She further stated the resident was not admitted over the weekend as she stated.

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observations and interviews, the facility failed to provide and maintain a home-like and decent environment in which to provide a safe living environment for 1 of 5 sampled residents'

Findings:

Observation on at 10 AM revealed the carpet in was dirty and had black stains.

During an interview with resident #3, she said the carpet was like that when she arrived over the weekend.

On at 1 PM, the executive director confirmed the findings and said the resident was not admitted over the weekend as she stated.

Class III

0168 - Resident Refund Policy - 429.24(3)(a) FS

Based on contract review, facility records and interview, the facility did not follow its refund policy to

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provide a notice that informed 1 of 4 sampled residents (#6) no less than 14 calendar days to respond before making a claim on a refund due.

Findings:

Record review for resident #6 revealed she was discharged on Review of the resident move out form revealed the resident was owed a refund of \$796.66. The move out form noted the following deductions would be taken from the refund due:

- \$16.00 for salon charges
- \$150 for cleaning fee
- \$400.00 for replacement carpet
- \$25.00 for key
- \$3.00 for guest meals

Review of a copy of a check dated revealed it was for 202.77. (\$796.66-\$594). Further review of the contract that was dated revealed it noted the following:

Return of Security Deposit and any Prepayments
Upon the residents (or responsible party's) removal of all personal items from the unit, the facility shall have 45 days to return the security deposit and any prepayment, or which to give the resident (or responsible party) last known mailing address, of the facility's intention to impose the claim. The notice shall contain a statement in substantially the form required by Section 83.49(3) F.S.

Unless the resident or responsible party objects to the imposition of the Facility's notice of intention to impose a claim with fifteen days after receipt of the notice from the facility, the facility may then deduct the amount of its claim and shall remit the balance of the security deposit and any prepayments, if any, to the resident (or responsible party) within 45 days after the date of the notice of the intention to impose a claim for damages.

Further record review revealed there was no documentation to confirm that the resident or her representative was provided a notice of the intention to make a claim against the refund due. On at 3 PM, the administrator said he could not locate the 14 day notice of claim documentation for resident #6, he said the business officer manager was out of town and when she returned he have her to check for the documentation. He was given the opportunity to provide the documentation.

On at 9:20 AM during a telephone call, the administrator said, because the resident did not have a security deposit due to her, there was no 14 day notice of the intent to make a claim against the refund letter provided to the resident or her representative prior to making the claim and sending her the refund.

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The director of operations said, the resident's representative was aware of the deductions and did dispute and a refund was sent afterwards. He confirmed there was no written notice provided to the resident or her representative, as per the facility's contract noted.

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