

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969347	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/06/2019
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NAME OF PROVIDER OR SUPPLIER **THE LANDING OF LAKE WORTH** STREET ADDRESS, CITY, STATE, ZIP CODE
**9948 WOODWIND LANE
LAKE WORTH, FL 33467**

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A 000	Initial Comments An unannounced licensure complaint survey, #2019012665, was conducted on and at The Landing Of Lake Worth, The facility had a deficiencies at the time of the survey.	A 000		
A 078 SS=D	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF. (a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership. 1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of 2. If any staff member has, or is suspected of having, a communicable, such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable	A 078		

AHCA Form 3020-0001
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 078	<p>Continued From page 1</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility _____ to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and, 2. Maintain time sheets for all staff. <p>(f) Level 2 background screening must be conducted for staff, including staff _____ by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that evidence of a negative _____ examination must be documented on an annual basis by a Provider, for 2 of 3 sampled employee personnel records received (Staff B and Staff F).</p>	A 078		
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A 078

Continued From page 2

The findings included:

a) A review of the employee personnel file was conducted for Staff B. It was revealed that Staff B was hired on . She works as a Medication Technician (Med Tech) and provides direct resident care. It was revealed that the physician statement indicated that Staff B was free of Communicable (CD) and had a negative () statement dated . No current annual statement could be located.

b) A review of the employee personnel file was conducted for Staff F. It was revealed that Staff F was hired on as a Medication Technician (Med Tech). Staff F is a Certified Nursing Assistant (CNA) providing direct resident care. It was revealed that the physician statement indicating that Staff F was free of Communicable (CD) and had a negative () statement dated . No current annual statement could be located.

On an interview was conducted with Business Office Manager at 2:06 PM, she stated that they were going through a transition to a new system for training and she knows that many of the employee records need to be updated. She also stated that they are working with a laboratory down the street and they have to update the employees lab work.

On an interview was conducted with the Administrator at 2:10 PM. He acknowledged the findings and no additional information was provided.

Class III

A 078

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A 081 A 081 SS=D	Continued From page 3 59A-36.011() FAC Training - Staff In-Service (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to , borne , may be used to meet this requirement.	A 081 A 081		
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A 081	<p>Continued From page 4</p> <p>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. <p>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and The facility must use its prevention policies and procedures when offering this training. <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 	A 081		

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A 081

Continued From page 5

2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.

This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that all direct care staff, shall receive the required in-service training's, for 3 of 3 sampled staff employee personnel records reviewed (Staff B, Staff C, and Staff F).

The findings included:

On /1019 a review of the employee personnel records was conducted. It was revealed that the following direct care staff did not have the following training certificates in her file:

1. Staff B, who was hired on . She serves as a Certified Nursing Assistant (CNA), who works as a Medication Technician, providing direct resident care.
 - a. Resident Rights (1 hour)
 - b. Incident Reporting (1 hour).
2. Staff C, who was hired on . She serves as a Certified Nursing Assistant (CNA), who works as a Medication Technician, providing direct resident care.
 - a. Resident Rights (1 hour)
 - b. Incident Reporting (1 hour)
3. Staff F, who was hired on . She serves as a Certified Nursing Assistant (CNA), who works as a Medication Technician, providing direct resident care.

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A 081	<p>Continued From page 6</p> <p>a. Resident Rights (1 hour) b. Incident Reporting (1 hour)</p> <p>On _____ at 2:06 PM, an interview was conducted with Business Office Manager, she stated that they were going through a transition to a new system for training and she knows that many of the employee records need to be updated. She also stated that they are working with a laboratory down the street and they have to update the employees lab work.</p> <p>On _____, an interview was conducted with the Administrator at 2:10 PM. He acknowledged the findings and no additional information was provided.</p> <p>Class III</p>	A 081		
A 086 SS=D	<p>59A-36.011(10) FAC Training - ADRD</p> <p>(10) _____ AND RELATED _____ ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training.</p> <p>(a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between _____ and _____ shall satisfy this requirement. Facility staff who meet the requirements for ADRD training</p>	A 086		

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A 086	<p>Continued From page 7</p> <p>providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " _____ and Related _____ Level I Training," must address the following subject areas:</p> <ol style="list-style-type: none"> 1. Understanding _____'s _____ and related _____ 2. Characteristics of _____ 3. Communicating with residents with _____'s _____ 4. Family issues; 5. Resident environment; and, 6. Ethical issues. <p>(b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility _____ and Related _____ Level I Training.</p> <p>(c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " _____ and Related _____ Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. _____ and Related _____ Level II Training must address the following subject areas as they apply to these _____:</p> <ol style="list-style-type: none"> 1. Behavior management, 2. Assistance with ADLs, 3. Activities for residents, 4. Stress management for the care giver; and, 5. Medical information. <p>(d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b)</p>	A 086		
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A 086	<p>Continued From page 8</p> <p>of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with _____'s _____ and Related _____," dated _____, incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000.</p> <p>(e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule.</p> <p>(f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents.</p> <p>(g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and:</p> <ol style="list-style-type: none"> 1. Have 1 year teaching experience as an educator of caregivers for persons with _____ or related _____, or 2. Three years of practical experience in a program providing care to persons with _____ or related _____, or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a 	A 086		

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A 086

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program providing care to persons with or related

(h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g).

This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure staff who interact on a daily basis with residents with _____ and Related _____ (ADRD), and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment for 1 of 3 Staff employee records reviewed (Staff F).

The findings included:

On _____ at 11:19 AM, a tour of the facility was conducted. It was revealed that the facility has a secured Memory Care Unit. At the time of the tour there were 13 residents present on the unit. A review of the admission packet revealed the facility advertises as a secured Memory Unit.

On _____ a review of the employee personnel file was conducted for Staff F. Staff F was hired on _____. She works as a Medication Technician (Med Tech) and a Certified Nursing Assistant (CNA). She provides direct resident care. It was revealed that her employee personnel file contained no training certificate for _____ 14 hours of training.

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A 086	<p>Continued From page 10</p> <p>On an interview was conducted with Business Office Manager at 2:06 PM, she stated that they were going through a transition to a new system for training and she knows that many of the employee records need to be updated. She also stated that they are working with a laboratory down the street and they have to update the employees lab work.</p> <p>On an interview was conducted with the Administrator at 2:10 PM. He acknowledged the findings and no additional information was provided.</p> <p>Class III</p>	A 086		