

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967710	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/06/2020
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NAME OF PROVIDER OR SUPPLIER WINDSOR AT CAPE CORAL	STREET ADDRESS, CITY, STATE, ZIP CODE 831 SANTA BARBARA RD CAPE CORAL, FL 33991
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A 000 Initial Comments

An unannounced relicensure, focused control, limited nursing services, emergency power plan and complaint # 2020015830 survey was conducted through at Windsor at Cape Coral, an assisted living facility in Cape Coral, Florida.

Complaint #2020015830 was unsubstantiated however citations were issues concerning the relicensure survey.

The following is description of the deficiencies found at the time of the visit.

A 000

A 081 429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service

429.52(1)

(1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record.

(7) Facility staff shall participate in in-service training relevant to their job duties as specified by agency rule of the agency. Topics covered during the preservice orientation are not required to be repeated during in-service training. A single certificate of completion that covers all required in-service training topics may be issued to a

A 081

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 081	Continued From page 1 participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne	A 081			

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A 081	<p>Continued From page 2</p> <p>... may be used to meet this requirement.</p> <p>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. <p>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident ..., neglect, and The facility must use its ... prevention policies and procedures when offering this training. <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> 1. All facility staff shall be provided with a copy of 	A 081		
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A 081	Continued From page 3 the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure facility employees complete the in-service training required by Florida Administrative Code within 30 days of employment for 1 (Staff C) of 4 employee files reviewed. The findings included: On _____, a review of Staff C's employee file revealed a hire date of _____ as a resident aide. Staff C's file failed to contain documentation of having completed required 3-hour training for Activities of Daily Living and Behavioral needs, and Incident Report Training. There was no evidence of trainings being completed within 30 days of employment for reporting major incidents, reporting adverse incidents, and facility emergency procedures. Staff C received training on _____. On _____ at 1:00 p.m., the Residence Director confirmed some of the training was not completed and some was completed late. Class III	A 081			
A 082	59A-36.011(4) FAC Training - /	A 082			

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A 082	<p>Continued From page 4</p> <p>(4)</p> <p>..... Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure facility employees complete a one-time education course on and within 30 days of employment for 1 (Staff C) of 4 employee files reviewed for training.</p> <p>The findings included:</p> <p>On, a review of Staff C's employee file revealed a hire date of as a resident aide. There was no evidence of training being completed within 30 days of employment for and Acquired Deficiency (/). Staff C received training on</p> <p>On at 1:00 p.m., the Residence Director confirmed the training was completed late.</p> <p>Class III</p>	A 082		
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A 090 A 090	<p>Continued From page 5</p> <p>59A-36.011(11) FAC Training -</p> <p>(11) TRAINING.</p> <p>(a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding</p> <p>(b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment.</p> <p>(c) Training shall consist of the information included in rule 59A-36.009, F.A.C.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure facility employees complete at least one hour of training in the facility's policies and procedures regarding () within 30 days after employment and maintain documentation of completion for 1 (Staff C) of 4 employee files reviewed.</p> <p>The findings included:</p> <p>On , a review of Staff C's employee file revealed a hire date as a resident aide. Staff C's file contained no documentation of having completed an in service on</p> <p>On at 1:00 p.m., the Residence Director confirmed no documentation of the training.</p> <p>Class III</p>	A 090 A 090		