

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969360	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/28/2022
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NAME OF PROVIDER OR SUPPLIER WINDSOR OF GAINESVILLE ASSISTED LIVING & MEI	STREET ADDRESS, CITY, STATE, ZIP CODE 3605 NW 83RD ST GAINESVILLE, FL 32606
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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A 000 Initial Comments

An unannounced re-licensure survey with Emergency Power Plan and Limited Nursing Services monitoring, a COVID-19 focused control survey, and a complaint investigation (complaint number 2022003944) were conducted at The Windsor of Gainesville Assisted Living & Memory Care on Deficiencies were identified during the survey. The allegations contained in the complaint were not substantiated.

A 000

A 093 59A-36.012(2) FAC Food Service - Dietary Standards

(2) DIETARY STANDARDS.

(a) The meals provided by the assisted living facility must be planned based on the current USDA Dietary Guidelines for Americans, 2010, which are incorporated by reference and available for review at: <http://www.fdrules.org/Gateway/reference.asp?No=Ref-04003>, and the current summary of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2010, which are incorporated by reference and available for review at: <http://iom.edu/Activities/Nutrition/SummaryDRIs/~media/Files/Activity%20Files/Nutrition/DRIs/New%20Material/5DR1%20Values%20SummaryTables%2014.pdf>. Therapeutic diets must meet these nutritional standards to the extent possible.

(b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a

A 093

AHCA Form 3020-0001
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 093	<p>Continued From page 1</p> <p>resident chooses to eat less, the facility must serve the standard minimum portions of food according to the Dietary Reference Intakes.</p> <p>(c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet.</p> <p>1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences.</p> <p>2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents.</p> <p>(d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months.</p> <p>(e) Therapeutic diets must be prepared and served as ordered by the health care provider.</p> <p>1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is</p>	A 093		
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A 093	<p>Continued From page 2</p> <p>necessary. However, the food items that enable residents to comply with the therapeutic diet must be identified on the menus developed for use in the facility.</p> <p>2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal.</p> <p>(f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks must be offered at least once per day. Snacks are not considered to be meals for the purposes of _____ the time between meals.</p> <p>(g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on _____.</p> <p>(h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has _____ with residents to serve, must be on _____ at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority.</p> <p>This Statute or Rule is not met as evidenced by:</p>	A 093		
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A 093	<p>Continued From page 3</p> <p>Based on observation, record review, and interview, the facility failed to store an emergency supply of water sufficient for drinking and food preparation for the current census of 100 residents.</p> <p>Findings:</p> <p>Review of the facility's resident census showed the facility had 100 residents on</p> <p>On at 12:43 AM, an observation of the emergency water supply stored in the Storage Room on the second floor showed the facility stored 48 gallons of water (6 cases containing 8 one-gallon water containers.)</p> <p>During an interview on at 12:45 AM, The Chef stated, "This is the water supply that I am aware of. It is not enough for 100 residents for 3 days."</p> <p>Review of the contract between the facility and US Foods titled "Emergency Preparedness Communication" dated reads, "Once an emergency has been identified and the emergency action plan has been initiated by US Foods, customers will be provided with a timeline to place all orders; orders will ship within 36 hours of order confirmation; and orders will be routed at the discretion of US Foods." The contract does not include any plan for supplying water under emergency conditions.</p> <p>During an interview on at 4:44 PM, the Administrator stated, "US Foods does not sign the contracts for 2022. I am still waiting to receive information from COO [Chief Operating Officer]."</p> <p>Review of an email sent by Director of National</p>	A 093		
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A 093	<p>Continued From page 4</p> <p>Sales & Service of US Foods, which was provided by the Administrator on reads, "The attached agreement [Emergency Preparedness Communication] is still in place and will continue to be honored for 2022." The communication does not include any provision for an emergency water supply.</p> <p>Class III</p>	A 093		